

Consultation service for Ukrainian evacuees and others affected by the crisis



[Preamble - In Consultation]

It is important that you have friends and/or relatives living in Hyogo/Kobe or nearby areas who can help you start up your new life and support you in your daily life in Japan.



Visa & Entry

- Application for a short-stay visa

Apply for and obtain a visa at a Japanese Embassy/Consulate in neighboring countries of Ukraine and/or other European countries. (Ministry of Foreign Affairs, Consular Affairs Bureau, Foreign Nationals' Affairs Division, 03-3580-3311 (switchboard)).

https://www.ua.emb-japan.go.jp/itpr_uk/11_000001_00179.html

- Required documents: A letter of guarantee (prepared by a relative or acquaintance living in Japan), passport, etc.

- If you have no relatives or acquaintances in Japan, please consult with the Japanese Embassy/Consulate.

- Confirming your flight

If you need assistance, please inform us of your arrival date, time, and flight number as soon as your flight is booked. (Flights are arranged by yourself).



Assistance provided in securing housing

If it is difficult to live with relatives or friends, prefectural/municipal housing is provided to you free of charge.

(Every effort will be made to secure housing as close as possible to your relative or friend's residence.)

You will be responsible for your own utilities and communication expenses. Also, please prepare your own furniture and appliances as they are not provided.

【Application for change of status of residence is required】



A short-stay visa does not entitle you to work in Japan or join the social security system.

If you wish to stay in Japan, you must apply for permission to change your status of residence to a "Designated Activities (1 year)" visa. (Exceptions apply for those who will return to their home country or leave for another country within 3 months).

By becoming a long-term resident, you will be able to obtain a resident card and receive public assistance (you will be able work in Japan and enroll in the social security system).



Consultation
and Community
Support

Consultation and Community Support

[Consultation services] Mon-Fri 9:00~17:00

TEL:078-382-2052

Ukrainian...Telephone interpreter available (prior appointment required)

Russian...Telephone interpreter available

Consultants who can speak Japanese and English are available.

[Community Support]

We can help connect you with local international associations, Japanese language classes, elementary, junior high and high schools, medical institutions with multi-lingual support, private organizations, etc.

