

September 17, 2020

Governor's Message to Hyogo citizens and Hyogo-based business operators:
Always remember "Together We Prevent, Together We Fight against COVID-19"

The number of confirmed cases in Hyogo Prefecture has been over 10 for the seven-day moving average for 17 days from September 1, indicating that we are in the "infection alert" phase. In addition, clusters of infections have been observed within the prefecture. We must not let our guard down yet.

Hyogo Prefectural Government is making every effort to contain the spread of the virus by promptly having close contacts and those around them take PCR tests, and prevent secondary infections based on the results. Our medical system also stands ready with sufficient capacity.

I would like to ask Hyogo citizens and business operators once again to continue thorough practice of the following measures:

[To Hyogo citizens]

- **Refrain from traveling across prefectural borders to visit facilities with higher risks of infections**, including eating and drinking establishments providing individual customer services **that do not implement infection prevention measures based on each industry's guidelines.**
- **Avoid visiting facilities with higher risks of infections that do not implement infection prevention measures based on each industry's guidelines** (in particular, eating and drinking establishments serving alcohol and/or providing individual customer services, and karaoke parlors).
- **No dining or drinking in groups in the facilities that do not implement infection prevention measures based on each industry's guidelines.**
- If you have **symptoms such as persistent fever, lethargy, and a decrease or loss of sense of smell/taste**, please contact the consultation center in the public health center. **Elderly people and those with underlying conditions** should consult with them as soon as possible even if the symptoms are relatively light (fever, cough, etc.).
- Please utilize the COVID-19 Contact Confirmation Application "**COCOA**" and the "**Hyogo new coronavirus tracing system.**"
- Be sure to follow the "**Hyogo Style**" that includes avoiding the Three Cs (confined spaces, crowded places, and close contact). In particular, **you must wear face masks.**

[To Hyogo-based business operators]

- Please **thoroughly practice infection prevention measures based on each industry's guidelines and put up the "infection control poster"** indicating that your facility is taking proper measures.
- Establishments with higher risks of infections such as **eating and drinking establishments that serve alcohol and/or provide karaoke service** must take more stringent prevention measures.
- **Avoid the Three Cs in workplaces.** If it is inevitable to have a face-to-face conversation due to business meeting, etc., please practice physical distancing and **wear face masks.**
- Please **register for the "Hyogo new coronavirus tracing system,"** and then download and **post the QR code on the tables and/or counters** in your facility.

[To event organizers and facility managers]

- When organizing events, take thorough measures to **maintain a proper distance between people** in

addition to practicing **basic infection prevention measures** such as ventilation and sanitization.

- Please check the body temperatures of participants, encourage them to sanitize their hands, and ensure that **all participants are wearing face masks** by preparing and distributing face masks to those who are not wearing face masks.

The infection mitigation depends on the efforts of each and every citizen and business operator of Hyogo, working together with the strong will of “**Together We Prevent, Together We Fight against COVID-19.**” Hence, I would like to ask all of you for your understanding and cooperation in order to prevent any further spread of infections.